

AA	Attendance Allowance
AD	Anaerobic Digestion
AFIP	Armed Forces Independence Payment
APR	Annual Percentage Rate
ASHP	Air Source Heat Pump
BBA	British Board of Agrément
BIG SIX	Britain's largest energy companies: British Gas EDF E.ON Npower ScottishPower SSE
BiMO	Buildings in Multiple Ownership
BRE	Building Research Establishment
BSI	British Standards Institute
CAB	Citizens Advice Bureau
CARES	Community and Renewable Energy Scheme
CAS	Citizens Advice Scotland
CCA	Consumer Credit Act
CCS	Carbon Capture & Storage
CERO	Carbon Emissions Reduction Obligation
CFL	Compact Fluorescent Light
CHP	Combined Heat & Power
CIGA	Cavity Insulation Guarantee Agency
CIH	Chartered Institute of Housing
CMA	Competition and Markets Authority
CO	Carbon Monoxide
CO ₂	Carbon Dioxide
CoP	Code of Practice
CoP	Co-efficient of Performance
CPAG	Child Poverty Action Group
CRC	Carbon Reduction Commitment
CSCO	Carbon Saving Communities Obligation
CTC	Child Tax Credit
CTR	Council Tax Reduction
CWI	Cavity Wall Insulation
CWP	Cold Weather Payment



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DBEIS	Department for Business, Energy and Industrial Strategy
DCC	Data Communications Company
DD	Direct Debit
DLA	Disability Living Allowance
DNO	Distribution Network Operator
DPAA	Draughtproofing Advisory Association
DWP	Department for Work & Pensions
EAS	Energy Action Scotland
EBD	Energy Best Deal
EBDS	Energy Best Deal Scotland
ECO	Energy Companies Obligation
EEPB	Energy Efficiency Partnership for Buildings
EESSH	Energy Efficiency Standards for Social Housing
EHU	Extra Help Unit
EMI	Energy Market Investigation
EPBD	Energy Performance of Buildings Directive
EPC	Energy Performance Certificate
ESA	Employment and Support Allowance
EST	Energy Saving Trust
EWI	External Wall Insulation
EWD	Excess Winter Deaths
FiT	Feed-in Tariff
FPAG	Fuel Poverty Action Group
GAIN	Glasgow Advice & Information Network
GD	Green Deal
GD ORB	Green Deal Oversight & Registration Body
GDA	Green Deal Advisor/Assessor
GDAO	Green Deal Advice Organisation
GDAR	Green Deal Advice Report
GDI	Green Deal Installer
GDN	Gas Distribution Network
GDP	Green Deal Plan
GDP	Green Deal Provider
GIB	Green Investment Bank
GPD	General Permitted Development
GSHP	Ground Source Heat Pump
HECA	Home Energy Conservation Act
HEEPS	Home Energy Efficiency Programmes for Scotland
HEEPS-ABS	Home Energy Efficiency Programmes for Scotland – Area-based Schemes



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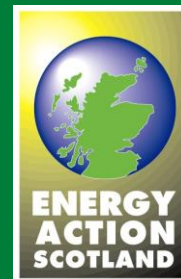
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HEEPS-AW	Home Energy Efficiency Programmes for Scotland – Affordable Warmth
HEEPS-EAS	Home Energy Efficiency Programmes for Scotland – Energy Assistance Scheme
HES	Home Energy Scotland
HHCRO	Home Heating Cost Reduction Obligation
HHI	Household Income
HMO	Houses in Multiple Occupation
HtH	Hard to Treat Homes
IHD	In-Home Display
IS	Income Support
INCA	Insulated Render & Cladding Association
IWI	Internal Wall Insulation
JSA	Job Seekers Allowance
kWh	KiloWatt Hour
kWp	KiloWatt Peak
LED	Light-emitting Diode
LES	Local Energy Scotland
LHS	Local Housing Strategy
LPG	Liquified Petroleum Gas
MATEX	Maternity Exemption Certificate
MCS	Microgeneration Certification Scheme
MEDEX	Medical Exemption Certificate
MPAN	Meter Point Administration Number
MPRN	Meter Point Reference Number
NEA	National Energy Action
NGO	Non-governmental Organisation
NHER	National Home Energy Rating
NIA	National Insulation Association
NRP	National Retrofit Programme
Ofgem	Office of Gas & Electricity Markets
OFT	Office of Fair Trading
OFTEC	Oil Firing Technologies Association
PC	Pension Credit
PCW	Price Comparison Website
PIP	Personal Independence Payment
PP	Personal Projection
PPM	Prepayment Meter
PRS	Private Rented Sector
PSR	Priority Service Register
PV	Photovoltaic



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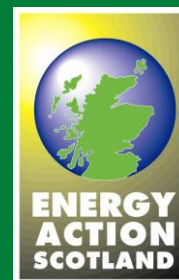
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QR	Quick Response
RdSAP	Reduced data Standard Assessment Procedure
REIF	Renewable Energy Investment Fund
RHI	Renewable Heat Incentive
RMI	Restricted Metering Infrastructure
ROO-FiT	Renewables Obligation Order Feed-in Tariff
RPI	Retail Price Index
RSL	Registered Social Landlord
RT	Restricted Tariff
SAP	Standard Assessment Procedure
SEEP	Scotland's Energy Efficiency Programme
SFHA	Scottish Federation of Housing Associations
SFPF	Scottish Fuel Poverty Forum
SGN	Scotland Gas Networks
SHCS	Scottish House Condition Survey
SHQS	Scottish Housing Quality Standard
SIMD	Scottish Index of Multiple Deprivation
SMART	Self Monitoring, Analysis & Reporting Technology
SMETS	Smart Metering Equipment Technical Specifications
SMICoP	Smart Meter Installation Code of Practice
SMRG	Smart Meter Regulation Group
SO	Standing Order
SPEN	ScottishPower Energy Networks
SRC	Short Rotation Coppice
SSEN	Scottish and Southern Electricity Network
SSS	Social Security Scotland
SWI	Solid Wall Insulation
SWIGA	Solid Wall Insulation Guarantee Agency
TCP	Town & Country Planning
TCR	Tariff Comparison Rate
TDCV	Typical Domestic Consumption Values
TIC	Total Installed Capacity
TIL	Tariff Information Label
UC	Universal Credit
WFP	Winter Fuel Payment
WHD	Warm Home Discount
WHO	World Health Organisation
WSHP	Water Source Heat Pump
WTC	Working Tax Credit



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