

	15-Oct-18	07-Nov-18	10-Dec-18	02-Feb-19	04 April 2019
	Action	Action	Action	Action	Action
Factsheet 1 - Ways to save money					
a - Billing & Payment	No Change	No Change	No Change	No Change	No Change
b - Meters & How to Read Them	No Change	No Change	No Change	No Change	No Change
c - Tariffs	No Change	Updated	No Change	No Change	No Change
d - Switching	No Change	Updated	No Change	No Change	No Change
e - Insulation & Other Physical Measures	No Change	No Change	No Change	No Change	No Change
f - Smart Meters	No Change	No Change	No Change	No Change	No Change
g - Renewables	No Change	No Change	No Change	No Change	No Change
h - Hints & Tips	No Change	No Change	No Change	No Change	No Change

Factsheet 2 - Paying for energy					
a - Understanding Fuel Bills and Statements	No Change	No Change	No Change	No Change	No Change
b - Paying by Direct Debit & Standing Order	No Change	No Change	No Change	No Change	No Change
c - Paying Quarterly on Receipt of Bill	No Change	No Change	No Change	No Change	No Change
d - Prepayment Meters	No Change	Updated	No Change	No Change	No Change
e - Regular Payment Schemes	No Change	No Change	No Change	No Change	No Change
f - Fuel Direct	No Change	Updated	No Change	No Change	No Change
g - Struggling with Fuel Bills	No Change	No Change	No Change	No Change	No Change

Factsheet 3 - Insulation & other physical measures					
a - Draughtproofing	No Change	No Change	No Change	No Change	No Change
b - Tank & Pipe Insulation	No Change	No Change	No Change	No Change	No Change
c - Loft Insulation	No Change	No Change	No Change	No Change	No Change
d - Cavity Wall Insulation	No Change	No Change	No Change	No Change	No Change
e - Solid Wall Insulation - Internal & External	No Change	No Change	No Change	No Change	No Change

Factsheet 4 - Sources of Help and Funding					
Government Schemes and Programmes					
a - Home Energy Efficiency Programmes for Scotland	No Change	Updated	No Change	No Change	No Change
Appendix HEEPs - Area Based Schemes	No Change	No Change	No Change	No Change	No Change
b - Home Energy Scotland Loans	No Change	Updated	No Change	No Change	Updated
c - Warmer Homes Scotland	No Change	Updated	No Change	No Change	Updated
d - Other Scottish Government Programmes	No Change	No Change	Updated	No Change	Updated
e - Renewable Heat Incentive	No Change	No Change	Updated	Updated	Updated
f - Energy Performance Certificates	No Change	No Change	No Change	No Change	No Change
g - Warm Home Discount	No Change	No Change	Updated	No Change	No Change
Appendix Broader group	No Change	No Change	Updated	No Change	Updated

Help from Energy Suppliers					
h - ECO	Updated	No Change	No Change	No Change	Updated
i - Priority Services Register	No Change	No Change	Updated	No Change	No Change
j - Funds/Foundations/Trusts	No Change	No Change	Updated	No Change	Updated
k - Help to Heat	Updated	No Change	Updated	No Change	Updated
l - Feed in Tariffs	No Change	No Change	Updated	No Change	Updated
m - Additional Support for Advisors	No Change	No Change	No Change	No Change	No Change

Other Sources of Help					
n - Other Sources of Help	No Change	No Change	Updated	No Change	Updated

5 - Maximising income					
a - DWP/DirectGov	No Change	No Change	Updated	No Change	No Change
b - Winter Fuel Allowance & Cold Weather Payment	No Change	Updated	No Change	Updated	No Change

6 - Renewables					
a - Renewable technologies & planning	No Change	No Change	No Change	No Change	No Change
b - Solar PV	No Change	No Change	No Change	No Change	No Change
c - Solar Thermal	No Change	No Change	No Change	No Change	No Change
d - Wind Turbines	No Change	No Change	No Change	No Change	No Change
e - Ground Source Heat Pumps	No Change	No Change	No Change	No Change	No Change
f - Air Source Heat Pumps	No Change	No Change	No Change	No Change	No Change
g - Water Source Heat Pumps	No Change	No Change	No Change	No Change	No Change
h - Micro Combined Heat & Power	No Change	No Change	No Change	No Change	No Change
i - Wood Fuelled Heating (Biomass)	No Change	No Change	No Change	No Change	No Change
j - Micro hydro	No Change	No Change	No Change	No Change	No Change

7 - Adequate heating & health					
a - The Impact of Cold Temperatures on Health	No Change	No Change	Updated	No Change	No Change
b - Getting the Temperature Right	No Change	No Change	No Change	No Change	No Change
c - Condensation & Dampness	No Change	No Change	No Change	No Change	No Change

Acronyms & Abbreviations	No Change	No Change	Updated	No Change	No Change
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